STATE OF ALASKA

Operator's Manual for State Vehicles and Equipment

Department of Transportation & Public Facilities

State Equipment Fleet (SEF)

fleet.alaska.gov

January 2007

TABLE OF CONTENTS

| I. Introduction to Operator Responsibilities |
|---|
| II. General Policies and Procedures for State Owned Vehicles and Equipment5 |
| A. Accidents 5 |
| B. Use 6 |
| C. Garaging 7 |
| D. Storage 7 |
| E. Speed Limits 8 |
| F. Heavy-Duty Operator Checklist 8 |
| A. Regional Offices 11 |
| B. Shops 11 |
| III. Fuel Credit Cards |
| IV. SEF Regional Offices and Shops11 |

I. INTRODUCTION TO OPERATOR RESPONSIBILITIES

- A. The vehicle you are operating is owned or leased by the State of Alaska. This manual provides you with information on how and where to obtain vehicle services, your basic responsibilities as a vehicle operator, and the correct procedures to follow in case of an accident.
- B. Vehicle and equipment operators are required to have the appropriate and valid State of Alaska driver's license and know and adhere to the current vehicle laws of the State and local governments.
- C. Operators are also required to know the relevant policies and procedures governing the operation of State vehicles that are issued by the Department of Transportation and Public Facilities and the Division of Risk Management.
- D. This vehicle was bought or leased with public funds. Therefore it should be treated with care and attention.
- E. As the operator you are responsible for the mandatory use of seat belts by yourself and all passengers, the safe operation of the vehicle, basic vehicle inspection and service, insuring that the vehicle receives its preventive maintenance checks, and is reported and repaired as needed.
- F. A State owned or leased vehicle that is unsafe shall not be operated until the necessary repairs have been made.
- G. Basic daily light duty vehicle inspection and service includes:
 - 1. Refueling.
 - 2. Tire pressures.
 - 3. Coolant, engine oil, and washer fluid levels.
 - 4. Head, tail, brake, license, backup, turn signal, and emergency lights.
 - 5. Windshield wipers, brakes, and steering.
 - 6. Spare tire, jack, and lug nut wrench.
 - 7. First aid kit and fire extinguisher.
 - 8. Cleaning of the vehicle.
 - 9. Report any discrepancies to your supervisor or SEF.
- H. The medium and heavy-duty truck operator's checklist is found in Section II-F.
- I. You should contact your supervisor for the daily checklist for other types of vehicles.
- J. Legal and safe operation of the vehicle requires that the periodic I/M (if applicable) and preventive maintenance inspections have been performed. As the operator it is your responsibility to insure that the vehicle is compliant with those requirements.
- K. If your vehicle is a wet rental your department pays, with some exceptions, a monthly operating rate to SEF for preventive maintenance, I/M inspections, and normal repairs. Any mechanical problems should be promptly reported to the nearest SEF maintenance facility.
- L. If your vehicle is a dry or non-rental all repairs, maintenance, and inspections are the responsibility of your department. However, all vehicles are to be maintained to State standards. They are subject to an annual maintenance compliance inspection by SEF.
- M. If you have any questions concerning your state vehicle please contact the nearest SEF Regional Office.

N. SEF Headquarters is located in Anchorage. It is the agency that has been delegated the policy development responsibility for the state fleet. If you have any questions on any vehicle policy subject not covered by this manual please contact:

Fleet Manager DOT&PF-SEF and 2200 East 42 Avenue Anchorage, AK 99508 Phone: 907.269.0787 Fax: 907.269.0801

O. Additional information on the state fleet is located on the Internet at <u>fleet.alaska.gov</u>.

II. GENERAL POLICIES AND PROCEDURES FOR STATE OWNED VEHICLES AND EQUIPMENT

A. Accidents

- 1. Exact instructions for reporting and documenting vehicle accidents are contained in the Division of Risk Management's Claim Reporting Procedures Manual. A copy of the manual can be downloaded from their web site. The following summary of their reporting procedures is provided for reference.
- 2. A Liability Accident Notice, Form 02-919 (12/96) should be completed if any damage or injury are incurred involving a State owned, leased, or rented vehicle. If the incident involves death or serious injury the Division of Risk Management is to be immediately notified by telephone at: 907.465.2180.
- 3. Take good notes immediately after the accident or incident. Record as much relevant information as possible and retain all notes.
- 4. Never admit liability. Exchange basic information (name, address, and driver's license number) with the other involved parties.
- 5. Notify your supervisor.
- 6. Fill in all blocks of the form. Include extra pages if necessary to give all the facts and witness names and addresses.
- 7. After the completed Liability Accident Notice has been signed by your supervisor, sent it to: Division of Risk Management, PO Box 110218, Juneau AK 99811-0218, Phone 907.465.2180 or fax 907.465.3690.
- 8. If an automobile accident involves injury to anyone or if the property damage exceeds \$2,000, then AS 28.35.080 (a) requires that the accident be reported to the local police department if the accident occurs in a municipality or to the Alaska State Troopers.
- 9. If the police <u>do not</u> complete State of Alaska Motor Vehicle Accident Report, Form 12-209, then AS 28.35.080 (b) requires that the driver of the vehicle complete the report and forward it to the Division of Motor Vehicles within 10 days. A <u>copy</u> of the form should also be sent to the SEF Regional Office.
- 10. Form 12-209 can be obtained from the local police department or from the Department of Public Safety. The State of Alaska is self-insured and is to be designated as the "insurer" on the accident report.
- 11. The driver must also complete the State of Alaska Certification of Insurance, Form 12-466. The State of Alaska is to be named as the owner of the state vehicle. This form is also available from the local police department or from the Department of Public Safety. The completed form is to be sent to the Division of Motor Vehicles.
- 12. If the state vehicle is a total loss State of Alaska Lost-Stolen-Damaged Property Review, Form 02-627 must be completed.
- 13. User agencies are responsible for the cost of accident repairs no matter who is at fault. The SEF regional offices will assist user agencies in recovering costs of the repairs from the other party, including other state agencies, when the other party is at fault.

- 14. User agencies have the option of arranging for the repairs to wrecked vehicles with the assistance of SEF. If the user agency requests it in writing or by email SEF can handle the entire procedure.
- 15. All repairs must be done by qualified individuals and in accordance with generally accepted industry standards. The SEF Regional Manager must approve repairs by a private vendor in advance.

B. Use of State Owned Vehicles and Equipment

- 1. State-owned vehicles may be used only in the conduct of state business. No State officer or employee may use or permit the use of a State owned vehicle except in the conduct of State business.
- 2. The use of state vehicles for purposes such as attending to personal affairs, social engagements, or for transportation between permanent domiciles and permanent duty stations will not be considered as official business. Official and nonofficial business must not be mingled. Stops at stores, restaurants, hotels, or other businesses for personal purposes are not permitted unless the employee is in the process of conducting official state business and the stops are to meet the physiological needs of the employee. The appearance of misuse of State vehicles should be avoided whenever possible.
- 3. Individuals other than those on official State business shall not be permitted to travel in State vehicles except when authorized by the Commissioner of the using department. Any such authorization shall be for trips involving special circumstances that justify an exception to the general policy.

C. Garaging of State Owned Vehicles and Equipment

- 1. The garaging of State vehicles at employee domiciles is not authorized except under the following conditions:
 - a. An employee is engaged in field work or work not confined to a permanent duty station, or
 - b. The nature of an employee's work precludes the possibility of scheduling during work hours. However, "on call" status alone is not sufficient justification for regular garaging of a State vehicle at an employee domicile, unless the employee has no alternative transportation, requires a specially equipped State vehicles to perform job responsibilities, or the use of a state vehicle is the least costly alternative. Agencies shall monitor the frequency of after hours work and shall consider reimbursement of operating expenses for personal vehicles as an alternative to the regular garaging of a State vehicle at an employee's domicile when only occasional after hours work is required, or c. When leaving for or returning from an official trip outside regular work hours, or
 - d. When protected storage is not available and vandalism or other damage is likely to occur to vehicles parked overnight at the place of employment. Agencies shall evaluate the cost of establishing a secure storage area as an alternative to the regular garaging of State vehicles at employee domiciles.
- 2. The using department commissioner or designee shall annually approve in writing the long term garaging of a State vehicle at an employee domicile.

D. Storage of State Owned or Operated Vehicles

- 1. State owned or operated vehicles shall be stored at places under the jurisdiction of the Department of Transportation and Public Facilities or storage places approved by the using department.
- 2. Vehicles drawn from the equipment pool shall be returned to the custody of the equipment pool at the time and place indicated on the dispatch slip.
- 3. Employees authorized to operate State owned or operated vehicles may store such vehicles overnight at their domiciles under conditions defined in C.1 above.
- 4. Under no circumstances shall a State owned or operated vehicle be stored in such a manner that the vehicle will be exposed to traffic hazards, become an inconvenience to the public, or parked in a space not legal for public parking.

E. Speed Limits

- 1. State owned vehicles must not be driven at speeds in excess of those established by law. At no time shall vehicles be operated at speeds greater than the road and weather conditions safely permit.
- 2. The maximum permissible operating speeds for state vehicles and equipment are:
 - a. Automobiles, pickups, SUVs, and trucks: as established by law.
 - b. Motor graders, wheel loaders, truck mounted cranes and shovels, carrier mounted snowplows, and vehicles towing heavy trailers: not to exceed the manufacturer's recommendation.

F. Heavy Duty Truck Operators Checklist

- a. Drain air tanks. Report and repair any discrepancies.
- b. Check for air, fluid, lubricant, and hydraulic leaks. Report and repair any discrepancies.
- c. Check the steering, axles, and suspension for damage and security. Report and repair any discrepancies.
- d. Check all lights. Report and repair any discrepancies.
- e. Check all tires and wheels for air pressure, cracks, and loose lugs. Report and repair any discrepancies.
- f. Check for loose or worn attachment pins. Report and repair any discrepancies.
- g. Check for broken or loose tire chains. Report and repair any discrepancies.
- h. If a trailer is attached check the fifth wheel or pintle hitch for damage and security. Check that the electrical and air hoses are properly attached. Report and repair any discrepancies.
- 1. Check all dipsticks. Add lubricants if necessary.
- 2. Check all coolants and fluids: Add coolants and fluids if necessary.
- 3. Start engine and build up air pressure. Report and repair any discrepancies.
- 4. Check the brakes for air or hydraulic leaks. Report and repair any discrepancies.
- 5. Conduct a walk around inspection:
- 6. Grease or lube all daily points per the manufacturer's recommendations. Report and repair any discrepancies.

III. FUEL CREDIT CARDS

A. Credit Cards & Fuel Purchases

The State Fleet provides a fleet fueling program utilizing a fleet card for use at most refueling sites statewide. If one is not provided with you vehicle, you may call the fuel coordinator at 907-269-0793 for information on how to obtain a fleet card.

B. Credit Card Use:

- 1. The fuel cards are for use in purchasing motor fuel, fluids such as oils and lubricants and vehicle washes (as allowed by your department).
- 2. Emergency services such as towing and tire repair may also be charged to the card in accordance with each department's policy.
- 3. All users are responsible for knowing their department's policy regarding the use of the fleet fuel cards and abide by those policies. All purchases made with the card are the responsibility of the using department, including misuse and abuse.
- 4. Lost, stolen or broken cards may be reported to the fuel coordinator at 907-269-0793.

IV. SEF REGIONAL OFFICES AND SHOPS

A. Regional Offices

Anchorage: Central Region Equipment Manager

DOT&PF-SEF

4801 Boniface Parkway Anchorage, AK 99507 Phone: 907.269.5966

Fax: 907.269.5964

Fairbanks: Northern Region Equipment Manager

DOT&PF-SEF 2301 Peger Road Fairbanks, AK 99709 Phone: 907.451.5305

Fax: 907.451.2326

Juneau: Southeast Region Equipment Manager

DOT&PF-SEF

6860 Glacier Highway Juneau, AK 99801 Phone: 907.465.1792

Fax: 907.465.2025

B. Shops

| • | | <u>Zip</u> | | |
|-------------------------|--------------------------------------|---------------------|--------------|------------|
| Shop Name | Street or Road Address | Code | <u>Phone</u> | <u>Fax</u> |
| ANCHORAGE HEAVY D | UTY 4801 Boniface | | | |
| Parkway | 4004 B '/ | 99507 | 269-5973 | 269-5964 |
| ANCHORAGE LIGHT DUTY | 4801 Boniface Parkway | 99507 | 269-5969 | 269-5964 |
| ANIAK | Aniak Airport Road | 99557 | 675-4277 | 675-4265 |
| BARROW | Barrow Airport | 99723 | 852-6199 | 852-3073 |
| DARROW | 3500 Eddie Hoffman | 99123 | 052-0199 | 032-3073 |
| BETHEL | Highway | 99559 | 543-3760 | 543-1855 |
| CANTWELL | MP 135 Denali Highway | 99729 | 768-2355 | 768-2356 |
| CENTRAL | MP 127 Steese Highway | 99730 | 520-5112 | 520-5112 |
| CHANDALAR | MP 241 Dalton Highway | None | 451-3047 | 451-3048 |
| CHULITNA | MP 121 Parks Highway | 99683 | 733-2246 | 733-1017 |
| COLD BAY | 97 Flying Tiger Way | 99571 | 532-2415 | 532-2416 |
| | MP 174.8 Dalton | | | |
| COLDFOOT | Highway | 99701 | 678-5205 | 678-5206 |
| CORDOVA | MP 13 Copper River Highway | 99574 | 424-3702 | 424-3702 |
| CONDOVA | MP 419.1 Dalton | 33314 | 424-3702 | 424-3702 |
| DEADHORSE | Highway | 99756 | 659-2560 | 659-2143 |
| | MP 265.5 Richardson | | | |
| DELTA | Highway | 99737 <u>Zip</u> | 895-5035 | 895-1028 |
| Shop Name | Street or Road Address | <u>Zip</u> Code | <u>Phone</u> | <u>Fax</u> |
| DILLINGHAM | 532 Kenny Wren Road | 99576 | 842-2411 | 842-2311 |
| DUTCH HARBOR | 100 Valley Who Road | 99692 | 581-1786 | 581-1850 |
| FAIRBANKS HEAVY | ree valley ville read | 00002 | 001 1100 | 001.1000 |
| DUTY | 2301 Peger Road | 99709 | 451-5254 | 451-2326 |
| FAIRBANKS LIGHT | | | | |
| DUTY | 2301 Peger Road | 99709 | 451-5257 | 451-2326 |
| GALENA | Galena Airport | 99741 | 656-1236 | 656-1898 |
| GUSTAVUS | Gustavus Airport | 99826 | 697-2251 | 697-2465 |
| HAINES | 720 Main Street | 99827 | 766-2340 | 766-3187 |
| HEALY | MP 18 Healy Road | 99743 | 683-2257 | 683-2256 |
| HOMER | 3450 Sterling Highway | 99603 | 235-7853 | 235-9724 |
| HOONAH | 520 Lumbago Drive MP 137.8 Dalton | 99829 | 945-3426 | 945-3426 |
| JIM RIVER | Highway | None | 541-5111 | 541-5112 |
| JUNEAU | 6860 Glacier Highway | 99801 | 465-1792 | 465-2025 |
| | 5148 N Tongass | | | .00 _0_0 |
| KETCHIKAN | Highway | 99901 | 225-2513 | 225-3665 |
| | MP 0.1 Alaska Peninsula | | | |
| KING SALMON | Hwy | 99613 | 246-3325 | 246-3023 |
| KLAWOCK | Mile 0.25 Airport Road | 99921 | 755-2229 | 755-2376 |
| KODIAK | 1500 Anton Larson Road | 99615 | 487-2119 | 487-2699 |
| KOTZEBUE | Kotzebue Airport | 99752 | 442-3801 | 442-4564 |
| LIVENGOOD | MP 81 Elliott Highway | None | 451-5235 | 451-5239 |
| MCGRATH | DNR Road | 99627 | 524-3241 | 524-5686 |
| MONTANA CREEK | MP 80 Steese Highway | 99730 | 888-319-7955 | |
| NOME | MP 3.5 Nome-Teller | 99762 | 443-3426 | 443-3652 |

Road MP 1256 Alaska

| MP 1256 Alaska | | | |
|---|--|---|---|
| Highway | None | 778-2206 | 778-2226 883-3376 |
| MP 113 Taylor Highway | 99638 | 62600 | (Tok) |
| 289 Inner Springer Loop | 99645 | 745-2150 | 746-2306 |
| Hwy | 99737 | 822-3357 | 822-3357 |
| 288 Mitkoff Highway MP 306.1 Dalton | 99833 | 772-4667 | 772-4801 |
| Highway | None | 824-9001 | 824-9001 |
| MP 61.5 Dalton Highway | None | 451-5271 | 451-5269 |
| 5 & B Street | 99664 | 224-3086 | 224-5686 |
| 35200 Hope Highway | 99605 | 269-5672 | 269-5078 |
| 605 Airport Road Mile 2.5 Klondike | 99835 | 966-2960 | 966-2961 |
| Highway | 99840 | 983-2323 | 983-2114 |
| MP 60 Tok Cutoff | 99780 | 822-3301 | 822-3913 |
| 46445 Sterling Highway | 99669 | 269-5030 | 262-3966 |
| St. Mary's Airport MP 110 Richardson | 99658 | 438-2416 | 438-2894 |
| Highway MP 27 Richardson | 99588 | 822-3222 | 822-5309 |
| Highway | 99686 | 835-2393 | |
| MP 123.6 Tok Cutoff | 99780 | 883-3375 | 883-3376 |
| Unalakleet Airport MP 0.5 Richardson | 99684 | 624-3159 | 624-3159 |
| Highway | 99686 | 834-1043 | 834-1009 |
| Airport Road | 99929 | 874-3107 | 874-3994 |
| Yakutat Airport | 99689 | 784-3293 | 784-3536 |
| | Highway MP 113 Taylor Highway 289 Inner Springer Loop MP 185.5 Richardson Hwy 288 Mitkoff Highway MP 306.1 Dalton Highway MP 61.5 Dalton Highway 5 & B Street 35200 Hope Highway 605 Airport Road Mile 2.5 Klondike Highway MP 60 Tok Cutoff 46445 Sterling Highway St. Mary's Airport MP 110 Richardson Highway MP 27 Richardson Highway MP 123.6 Tok Cutoff Unalakleet Airport MP 0.5 Richardson Highway Airport Road | Highway None MP 113 Taylor Highway 99638 289 Inner Springer Loop 99645 MP 185.5 Richardson Hwy 99737 288 Mitkoff Highway 99833 MP 306.1 Dalton Highway None MP 61.5 Dalton Highway None 5 & B Street 99664 35200 Hope Highway 99605 605 Airport Road 99835 Mile 2.5 Klondike Highway 99840 MP 60 Tok Cutoff 99780 46445 Sterling Highway 99669 St. Mary's Airport 99658 MP 110 Richardson Highway 99588 MP 27 Richardson Highway 99686 MP 123.6 Tok Cutoff 99780 Unalakleet Airport 99684 MP 0.5 Richardson Highway 99686 Airport Road 99929 | Highway None 778-2206 011-8816-314- MP 113 Taylor Highway 99638 62600 289 Inner Springer Loop 99645 745-2150 MP 185.5 Richardson Hwy 99737 822-3357 288 Mitkoff Highway 99833 772-4667 MP 306.1 Dalton Highway None 824-9001 MP 61.5 Dalton Highway None 451-5271 5 & B Street 99664 224-3086 35200 Hope Highway 99605 269-5672 605 Airport Road 99835 966-2960 Mile 2.5 Klondike Highway 99840 983-2323 MP 60 Tok Cutoff 99780 822-3301 46445 Sterling Highway 99669 269-5030 St. Mary's Airport 99658 438-2416 MP 110 Richardson Highway 99686 835-2393 MP 27 Richardson Highway 99686 835-2393 MP 123.6 Tok Cutoff 99780 883-3375 Unalakleet Airport 99684 624-3159 MP 0.5 Richardson Highway 99686 834-1043 Airport Road 99929 874-3107 |