ALASKA INTERNATIONAL AIRPORT SYSTEM NEW AIRLINE HANDBOOK January 1, 2019











WELCOME

FROM THE TED STEVENS ANCHORAGE INTERNATIONAL AIRPORT Jim Szczesniak, Airport Manager

Welcome to Ted Stevens Anchorage International Airport (ANC), a major gateway to Alaska and North America. Anchorage offers unparalleled access to world markets across the globe. Our airport has the distinction of being the preeminent international air cargo crossroad for transpacific freighter activity.

ANC is part of the Alaska International Airport System (AIAS) which also includes the Fairbanks International Airport (FAI) just 220 air miles north. Aviation is the primary mode of transportation in Alaska, and our state has the largest and most comprehensive aviation infrastructure system in the nation. The AIAS airports work closely together to maximize aviation safety, ensuring access 365 days a year, and providing highly competitive rates and fees.

The airport is a transportation focal point for Anchorage and the rest of our state. It provides 24-hour service, growing passenger numbers, and worldwide cargo operations. ANC serves approximately 5 million passengers per year, and averages 500 wide-body cargo flights per week. We are less than 9 $\frac{1}{2}$ hours by air from 90% of the industrialized world, including Asia, Europe, and North America .

Most importantly, we have one of the best Airport Teams in the world. It is the men and women of our airport whom you can rely on to assist in making your business operation successful. We are consistently honored with awards such as the Air Cargo World Air Cargo Excellence Award and the Balchen Post Award for wintertime airfield maintenance. Our mission is to "Develop, Operate and Maintain the Airport for Anchorage, Alaska and the World." We are ready and happy to assist you with any questions you may have about our airport facilities, operations, and business development.

Every day of the year, the world comes to Anchorage. When you plan the future of your global, regional, or local business, Ted Stevens Anchorage International Airport is the place to be. Again, welcome to our airports family. We look forward to a long and successful partnership with you.

Regards,

Jim Szczesniak Airport Manager



WELCOME FROM THE FAIRBANKS INTERNATIONAL AIRPORT Angie Spear, Airport Manager

Welcome to Fairbanks International Airport (FAI), the gateway to Alaska's Interior and Denali National Park. FAI is the second busiest commercial airport in Alaska. The Fairbanks North Star Borough, FAI's home, has more than 100,000 people and at its center, the Golden Heart City of Fairbanks.

Fairbanks is the second largest city in Alaska and boasts all the amenities of a modern city. With a two-hour drive to Denali's park entrance and some of the best Aurora Borealis viewing in the world, Fairbanks is a popular year-round tourism destination.

FAI is part of the Alaska International Airport System (AIAS) which also includes Ted Stevens Anchorage International Airport (ANC). Together, the Fairbanks and Anchorage airports offer a unique one-service system through location, flexibility, tourism, certainty, low-cost, payload-range, capacity, throughput, and handling.

FAI and ANC have never experienced a simultaneous closure – offering certainty for international and domestic aviation. We're open 24-7-365, offer full-time Customs services, and can handle any size aircraft, anywhere, anytime, with an 11,800' main runway, six heavy aircraft parking positions, and an international/domestic passenger terminal.

FAI served more than 1.6 million passengers in 2018. We are less than 9 ½ hours by air from 90% of the industrialized world, including Asia, Europe, and North America. Alaska's location, combined with AIAS' operational certainty, offer businesses a variety of opportunities and insure connectivity.

The AIAS system has the primary purpose of Keeping Alaska Flying and Thriving and the exceptional team members at FAI help make that purpose come to fruition. With an eagerness to serve and safety on the forefront of their minds the FAI team is sure to help your business succeed.

I want to thank you for choosing the Alaska International Airport System and welcome you to Fairbanks International Airport and the Golden Heart City. I look forward to our partnership and a long and successful future.

Warm Regards,

Angie Spear, CM Airport Manager



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AN INTRODUCTION TO THE ALASKA INTERNATIONAL AIRPORT SYSTEM

The Alaska International Airport System (System) is comprised of the Ted Stevens Anchorage International Airport (ANC) and the Fairbanks International Airport (FAI). There are many benefits to being a system which translates to benefits for air carriers. When you sign an operating permit or operating agreement at one airport, you are granted the same rights at the other airport. If you need to divert to FAI from ANC or to ANC from FAI, you will not be assessed additional fees. This offers you flexibility when scheduling your flights.

Unmatched Access to World Markets

Both Ted Stevens Anchorage and Fairbanks International Airports offer unmatched access to the world's markets being less than nine and one-half air hours from 90 percent of the industrialized world. Ted Stevens Anchorage is the 6th largest cargo airport in the world and ranked #1 in Excellence by Air Cargo World. Both airports are Design Group VI capable with 24-7-365 international and domestic services; Anchorage having three runways, Fairbanks one. Anchorage enjoys nearly 2.5 million enplanements per year; Fairbanks nearly 500,000; both with direct service to cities in the continental United States.

Air carriers can achieve efficiencies by relocating their aircraft operations centers to Anchorage. For manufacturers and 3PLs there are numerous global logistics efficiencies inherent in an Anchorage location. Anchorage is a strategic location for central customer service and repair hubs; final product assembly, packaging, testing, and distribution operations; and international warehousing and distribution of high value, time-sensitive products.

Cargo Transfer Rights

Cargo carriers can take advantage of unique cargo transfer rights offered only in Alaska and Hawaii. The rights allow you to bring cargo from multiple markets, transfer cargo between your aircraft or aircraft from other carriers, and fly to several destinations. Open new markets, seize new opportunities, and add value. See page 3 for specific details.

Incentives

The System offers incentives to qualifying airlines through landing fee waivers to passenger and cargo carriers that provide services to new markets. See page 4 for specific details.

Rates and Fees

The System rates and fees are competitive with other airports along similar routes. We take pride in the fact that we keep our operating costs low while providing the highest level of service possible to our air carriers.



SIGNATORY STATUS REQUIREMENTS

An airline wishing to become a signatory carrier at the Ted Stevens Anchorage International Airport (ANC) or the Fairbanks International Airport (FAI) (together comprising the Alaska International Airport System, referred to as the "AIAS" or "The System") must agree to provide "Commercial Air Transportation" as defined for purposes of signatory status in the AIAS Operating Agreement and Passenger Terminal Lease ("Operating Agreement"). That definition is 'the carriage for compensation of passengers, property, freight, or mail by one or more aircraft of FAA Design Group II or larger or having a Certificated Maximum Gross Takeoff Weight of 12,500 pounds or more, making not less than one hundred fifty-six (156) Landings or not less than fifty (50) international passenger Landings *at the Airport System* in each consecutive twelve (12)-month period."

If an airline has provided uninterrupted Commercial Air Transportation as defined above for the previous two years, and agrees to continue to do so through the remaining term of the current Operating Agreement (through June 30, 2023), then that airline may enter into an Operating Agreement with full rights and obligations, including signatory rates for landing and fuel flowage fees, from the first day of the month following execution of the Operating Agreement.

If an airline has not provided uninterrupted Commercial Air Transportation for the previous two years, but agrees to do so through the remaining term of the current Operating Agreement (through June 30, 2023), and that airline also enters into a lease of greater than 100 square feet of terminal space or greater than 1,000 square feet of land at either ANC or FAI through the remaining term of the current Operating Agreement, then that airline may also enter into an Operating Agreement with full signatory rights and obligations, including signatory rates for landing and fuel flowage fees, from the first day of the month following execution of the Operating Agreement. The airline will have a one-time right to reduce its terminal space by no more than 50% of the aggregate square footage by giving written notice to the System of such reduction by January 31, 2019, to be effective June 30, 2019.

If an airline has not provided uninterrupted Commercial Air Transportation for the previous two years, and does not lease Airport terminal space greater than 100 square feet or Airport land greater than 1,000 square feet for a term at least through the remaining term of the current Operating Agreement, but does agree to provide Commercial Air Transportation as defined above through the remaining term of the current Operating Agreement, then that airline may enter into an Operating Agreement with full signatory rights and obligations; however, that airline will be required to pay non-signatory rates for two years and will receive a credit or refund of the difference between signatory and non-signatory rates upon the conclusion of its first and second twelve (12)-month period of providing Commercial Air Transportation.

Non-signatory landings at FAI are exempt from the landing fee differential and the fuel flowage fee for non-signatory aircraft >12,500 lbs CMGTW at FAI will be \$0.027 per gallon for the first twenty-five million (25,000,000) gallons of fuel dispensed to a particular non-signatory customer in the fiscal year, until the first day of the month following the month in which the total fuel dispensed at FAI exceeds one hundred million (100,000,000) gallons for that fiscal year at which time the non-signatory fuel flowage fee will be raised to \$0.067 per gallon.



CARGO TRANSFER RIGHTS

Expanded Air Cargo Transfer Rights in Alaska Creates New Opportunities

The Alaska International Airport System has the most liberalized air cargo transfer rights in the United States (US). Air carriers can create new opportunities for global cargo logistics and integrated alliance partner networks by taking advantage of expanded cargo transfer rights at Ted Stevens Anchorage International Airport (ANC) and Fairbanks International Airport (FAI). As of January, 2004, a new law permits air cargo to or from a foreign country to be transferred to another airline in Alaska without being considered to have broken its international journey.

New Initiative for Expanded Cargo Transfer Rights

This new law was approved in the US to expand air cargo transfer rights at ANC and FAI to their logical conclusion. The new law allows the carriage of international origin or destination cargo on foreign air carrier aircraft between Alaska and other points in the US in the course of continuing international transportation. These expanded air cargo transfer rights will allow air carriers utilizing ANC or FAI to:

- Take advantage of alliance partnerships through true interlining capabilities.
- Lower operating costs by eliminating lower revenue producing legs.
- Increase market penetration while at the same time reducing costs by eliminating beyond ANC or FAI flights
- · Higher aircraft utilization.
- Opportunities for true transfer and transload operations.
- Test market conditions without committing aircraft by utilizing code-share agreements.

Background

In 1996, the USDOT (USDOT Docket OST 96-1600) granted ANC the following expanded air cargo transfer rights:

- 1. Interline to/from non-US carriers
- 2. Interline to/from US carriers
- 3. Transfer on-line between flights
- 4. Change of gauge/"starburst" service
- 5. Commingling of US and non-US traffic on the same flight

In 1999 the USDOT, in the matter of Expanded Air Services at Alaska International Airports, expanded transfer rights further by:

- Granting all foreign air carriers which currently hold, or which may subsequently receive
 effective USDOT authority, to serve any point or points in Alaska, and to co-terminalize
 points in Alaska with other US points for which they hold USDOT authority (excludes
 carriers from the UK); and
- 2. Inviting foreign air carriers to apply for exemption authority to serve additional US points on an extra bilateral basis, where those additional points would be served only on flights also serving Alaska.



INCENTIVE PROGRAM

Alaska International Airport System Passenger and Cargo Airline Incentive Program

To promote the expansion or addition of scheduled passenger and cargo airline service at Ted Stevens Anchorage and Fairbanks International Airports, AIAS has developed a Passenger and Cargo Airline incentive program with the following categories of eligible service and terms and conditions of eligibility for participation. The program is at all times subject to conformance with Federal Aviation Administration (FAA) rules and regulations.

CATEGORY 1 - Passenger Service

New, direct, non-stop, scheduled passenger service between an Alaska International Airport System (AIAS) airport and a city that has not been directly served as either an origin or destination city by any airline during the 13 months prior to initiation of service.

New service must be for at least 3 months with a minimum of 1 flight per week.

For approved applications for Category 1 flights, all Landing Fees will be waived for a 12 month period for new service for at least 12 months for qualified flights.

For approved applications for Category 1 flights, Landing Fees will be waived for the first 13 eligible flights of less than 12 months for qualified flights.

CATEGORY 2 - Passenger Service

Expanded, direct, non-stop, scheduled passenger service between September 16 and May 14 from an AIAS airport and a city that has not been directly served as either an origin or destination city by any airline between September 16 and May 14 during the 13 months prior to initiation of service. This applies to expansion of existing service which occurred only between May 15 and September 15.

Expanded service must be for at least 8 months with a minimum of 1 flight per week.

For approved applications for Category 2 flights, all Landing Fees will be waived for the 8 month period of expanded service (September 16 – May 14) for qualified flights.

CATEGORY 3 – Cargo Service

Rescheduled all-cargo service which was previously scheduled and performed from a non-AIAS airport within the 13 months prior to initiation of service and is now performed exclusively at or through an AIAS airport.

Rescheduled all-cargo service must be for at least 6 months.

For approved applications for Category 3 flights, Landing Fees will be waived for up to a 12 month period for qualified flights.



CATEGORY 4 - Cargo Service

New, direct, non-stop, scheduled cargo service between an AIAS airport and a city that has not been directly served as either an origin or destination city by any airline during the 13 months prior to initiation of service.

New service must be for at least 6 months with a minimum of 1 flight per week.

For approved applications for Category 4 flights, all Landing Fees will be waived for up to a 12 month period for qualified flights.

CATEGORY 5 - International Passenger Service

New, direct, non-stop, scheduled international passenger service between an AIAS airport and a city that has not been directly served as either an origin or destination city by any airline during the 13 months prior to initiation of service.

New service must be for at least 3 months with a minimum of 1 flight per week.

For approved applications for Category 5 flights, Landing Fees will be waived for up to a 24 month period from initiation of service for qualified flights.

Eligibility:

Eligible flights are only those flights performed by an appropriately certified international or domestic air carrier which provides new service as described above. Any airline wishing to apply for any incentive program must be a signatory or non-signatory carrier within the AIAS prior to submitting an application.

Each incentive is offered on a first-come, first-served basis determined by receipt and review of the application, and cannot be applied twice to the same city pair in the same period and may be cancelled at any time by AIAS. All incentives will be at the discretion of the AIAS and based on the schedule submitted and accepted as part of an approved Program application. In the event that an airline does not complete the full service commitment submitted and accepted in its application, all waived Landing Fees will become due and payable to the AIAS.

Enrollment:

Applications must be made by letter to AIAS and should explain the applicant carrier's understanding of the program, the applicant's eligibility to participate, and the applicant's proposed schedule of eligible service for participation.

Application for participation should be sent to Keith Day, AIAS Controller, Alaska International Airport System, via either of the following methods:

Mailing address: P.O. Box 196960 Anchorage, AK 99519-6960 Physical address: South Terminal, Room C-3588 5000 West International Airport Road Anchorage, Alaska 99502

The Incentive Program may change from time to time, for the most up-to-date Incentive Program please visit our website at: http://dot.alaska.gov/aias/assets/Incentive_Program.pdf



ALASKA INTERNATIONAL AIRPORT SYSTEM RATES AND FEES Effective July 1, 2019

Terminal Rental Rate

Long-term Lease (until at least June 30, 2023) \$73.41 per square foot per year Month-to-Month Lease or Permit \$91.76 per square foot per year

Landing Fee

Signatory Airline Aircraft

Aircraft 12,500 lbs and less CMGTW

FAI Non-Signatory Aircraft > 12,500 lbs CMGTW

ANC Non-Signatory Aircraft > 12,500 lbs CMGTW

S1.95 per 1,000 pounds CMGTW

\$1.95 per 1,000 pounds CMGTW

\$1.95 per 1,000 pounds CMGTW

\$2.44 per 1,000 pounds CMGTW

Fuel Flowage Fee *

Signatory Airline Aircraft \$ 0.027 per gallon
Aircraft 12,500 lbs and less CMGTW \$ 0.027 per gallon
Non-Signatory Airline Aircraft >12,500 lbs CMGTW \$ 0.067 per gallon

Aircraft Ramp Rental Rate

Vehicle Parking Position (current aircraft ramp rate x 200 sq ft /12)

Federal Inspection Service Fee

FIS Service Fee per Airplane Inspection FIS Service Fee per Deplaning Passenger

Aircraft Parking Charge Rate

Narrow Body Aircraft (single aisle) up to 4hrs charge rate Wide Body Aircraft (2 or more aisles) up to 4hrs charge rate Narrow Body Aircraft (single aisle) 4hrs to 24hrs charge rate Wide Body Aircraft (2 or more aisles) 4hrs to 24hrs charge rate

\$1.39 per square foot per year

(Applies to all fuel/all aircraft)

\$23.17 per month

\$49.00 per inspection \$6.70 per inspection

\$ 86.92 per use (1 x a/c parking charge rate) \$173.83 per use (2 x a/c parking charge rate) \$260.75 per use (3 x a/c parking charge rate) \$347.67 per use (4 x a/c parking charge rate)

(For Aircraft 6,000 lbs and greater CMGTW)

Common Use Premises Charges

All other common use premises

\$2.12 per enplaned passenger

\$1.52 per enplaned passenger

Airport Administered Premises charges **

Airport Administered Gate Fee Per Turn (one landing and departure of an aircraft):
Wide Body (two or more aisles)

Narrow Body (single aisle and > 100 seats)

Regional (50-99 seats)

Commuter (fewer than 50 seats)

\$1,154.40 per turn
\$641.34 per turn
\$448.93 per turn
\$256.53 per turn

Passenger Jet Bridge Fee \$288.67 per turn
Passenger Jet Bridge Fee \$5,334.87 per month
Ticket Counter / Bag Makeup Space \$69.58 per use

Common Use Passenger Processing System (CUPPS) Ground Support Equipment (GSE Parking Sticker Fee

Self-Propelled \$40.00 per year Non Self-Propelled \$20.00 per year

Rates and Fees change periodically throughout the year, for the most up-to-date Rates and Fees please visit our website at: http://dot.alaska.gov/aias/rates_fees.shtml

^{*} At FAI, the Fuel Flowage Fee for Non-Signatory Aircraft >12,500 lbs CMGTW will be \$0.027 per gallon for the first twenty five million (25,000,000) gallons of fuel dispensed to a Non-Signatory customer in the fiscal year, until the first day of the month after the month in which total fuel dispensed at FAI exceeds one hundred million (100,000,000) gallons for that fiscal year.

^{**} Amount paid in a Fiscal Year by Signatory Airline on per turn basis not to exceed amount which would have been paid by that airline as preferential use premises for that entire fiscal year.

TED STEVENS ANCHORAGE INTERNATIONAL AIRPORT





NEW AIRLINE TENANT REQUIREMENTS

All prospective air carriers seeking to commence scheduled service at Ted Stevens Anchorage International Airport (ANC) must initiate the following actions before starting operations (A New Airline Checklist is provided as Appendix I):

- Domestic and International Airline representatives must submit the following forms:
 - A completed Airline Agreement and Terminal Lease Application with applicable documentation. A copy is included as Appendix II.
 - Certificate of Insurance.
- Airlines that wish to lease/use ticket counters and lease terminal or other airline support space will need to include the specific requirements on the above application.
- The Airport has created a Competitive Access Team to assist carriers with requests for new or expanded services by facilitating access to gates and other airport facilities. The Team consists of the Airport Manager, the Division Operations Manager, and the Properties Manager. They may be contacted as follows:

Jim Szczesniak Airport Manager (907) 266-2529

jim.szczesniak@alaska.gov trudy.wassel@alaska.gov

Trudy Wassel Division Operations Manager Acting Properties Manager (907) 266-2545

Jeanette Luckey (907) 266-2671

marc.larose@alaska.gov

- Carriers that feel that they have been denied reasonable access to the Airport may file an Airline Access Complaint Form with the Airport Manager. A copy of the procedures and form are included as Appendix III.
- Monthly Certified Activity Reports: Each airline serving Anchorage is required to provide specific information regarding their operations at ANC each month. This information is submitted electronically on a Certified Activity Report form. The airline's station manager or ground handler usually prepares these forms for submittal to Airport Accounting. A copy of the Certified Activity Report is included as Appendix IV.
- Anchorage has no landing slots or curfews. However, Anchorage is a "landing rights" airport, and as such, a permit must be obtained from the US Customs and Border Protection office when operating international flights.

The contact information is as follows:

Area Port Director **US Customs and Border Protection** North Terminal, Room NA207 4600 Postmark Drive Anchorage, AK 99502 (907) 271-6313 - Phone (907) 271-6333 - Fax



INFORMATION GUIDE FOR INTERNATIONAL OPERATIONS

OVERVIEW

The Ted Stevens Anchorage International Airport provides Federal Inspection Services (FIS) at the North Terminal.

The North Terminal has international gates that are designated for common use. The North Terminal is a 24-hour facility for processing both passengers and cargo.

Gates are scheduled by Swissport, USA (907-243-3310) on a first-come, first-served basis.

International passenger carriers have the ability to deplane passengers at the North Terminal and enplane passengers at the South Terminal. This procedure offers the greatest opportunity for passengers with regard to shopping and dining.

CONCESSIONS AND SERVICES

The North Terminal has a Duty Free Shop that includes duty free items, fragrances, cosmetics, clothing, souvenirs, health and beauty items, and furs. The North Terminal also has a snack bar and a smoking room.

The South Terminal has a smaller Duty Free Shop; however, there are several retail and news and gift shops available as well as several restaurants to choose from.



AIRPORT IDENTIFICATION BADGES AND VEHICLE PERMITS

In accordance with Department of Homeland Security regulation 49 CFR Part 1542, Ted Stevens Anchorage International Airport (ANC) is required to perform Criminal History Records Checks and Security Threat Assessments on most individuals applying for airport identification badges. Upon clearance, individuals may be issued an airport identification badge. Please contact the Airport Badge Office for information regarding the badging process.

Airport Badge Office Services:

- Pre-badging background checks
- Badging
- Security Training
- Vehicle Permit Issuance

Airport Badge Office Information:

- The Airport Badge Office is located on the first floor of the North Terminal at ANC, Room NA165.
- Hours: Monday through Friday 0700 1600. Closed State and most Federal holidays.
- Phone: 907-266-2409Fax: 907-266-2554
- Email: dot.tsaia.badge.office@alaska.gov

Vehicle Permits are issued for all vehicles accessing the Airport Operations Area (AOA). Ground Service Equipment (GSE) permits are issued for all motorized and non-motorized equipment that operate on the AOA.

For further badging and vehicle permit information, please visit the airport's website at http://www.dot.state.ak.us/anc/.

To report a lost or stolen badge or for employee termination notification after hours call the Airport Communications Center at (907) 266-2415.



AIRSIDE OPERATING INFORMATION

The Ted Stevens Anchorage International Airport (ANC) Airport Operations Area (AOA) is any surface inside the perimeter fence and is managed by Airport Operations. The AOA consists of movement areas, non-movement areas and tenant leaseholds. Since the Secure Identification Display Area (SIDA) and the AOA are the same at ANC, AOA access requires an airport identification badge or appropriate escort. Additionally, ground vehicle access to the AOA requires ramp driver training, a ramp driver endorsement on the airport identification badge and appropriate vehicle markings.

Non-movement areas consist of taxiways, taxi lanes and aprons used by aircraft but not controlled by FAA Air Traffic Control Tower (ATCT). Movement areas consist of runways and taxiways controlled by the ATCT. Vehicle access to the movement areas requires airport operations escort. Tenants are not permitted to enter the movement areas without an escort from Airport Operations. Escorts will be conducted on request during emergency situations, or by appointment for all other times. For escort or aircraft "Follow-Me" operations, contact Airport Operations at 266-2600.

Airport Operations maintains the Airport Certification Manual (ACM) and inspects the airfield regularly to ensure compliance with the ACM and FAA airport regulations. If any discrepancy is noted, Airport Operations publishes a Notice to Airmen (NOTAM) to advise aircrew, airlines and ground handlers. Each carrier operating at ANC must comply with the procedures contained in the Airport Operations Manual, available at:

http://www.dot.state.ak.us/anc/business/operations/index.shtml.

Airport Operations administers the Airfield Drivers Safety Training Program. All personnel who will be operating a ground vehicle on the airfield must complete the Airfield Drivers Training Program through the Airport Badge Office.

Airport Operations is responsible for wildlife mitigation, airfield surface assessment and reporting. Aircraft operational areas are continuously monitored during changing winter weather conditions and maintained in accordance with ANC's FAA approved airport snow and ice control plan and disseminated to users via NOTAM.

Airport Operations works with airport users to coordinate a passenger terminal gate use schedule based upon scheduled traffic. Unscheduled flights must be coordinated through Airport Operations to ensure availability of an airport administered gate. International terminal gates and remote parking/flow thru parking positions are scheduled by Swissport USA, (907) 243-3310. Papa ramp remote locations, for Group VI aircraft larger than a B-747-8F, and state-controlled passenger gates at the domestic terminal are scheduled by Airport Operations.

ANC has two locations for engine runs and explosive cargo loading. Contact Airport Operations for availability and use. You must receive permission prior to using the pads at night as part of our FAA Noise Plan.



ANC is certified to remain operational in low visibility weather conditions. An FAA approved low visibility (SMGCS) plan allows arrivals and departures for qualified aircrews in weather conditions as low as CAT IIIb (600 RVR). If planning to operate ground vehicles or aircraft in low visibility conditions at ANC, adherence to the terms of the ANC SMGCS plan is required.

For more information on any airfield concern or issue, or to obtain copies of any airport administered plan, contact Airport Operations at (907) 266-2600. For immediate airfield issues, contact the Operations Officer on duty at (907) 266-2600 or through the Airport Communication Center at (907) 266-2415.



GROUND HANDLERS (Specialized Services)

Air Liquide America Corp

(Cylinder Gases Only)

5000 West Int'l Airport Road, Room C3330 Anchorage, AK 99502 (907) 245-1677 6415 Arctic Blvd. Anchorage, AK 99518 (907) 564-9742

Airline Support, Inc.

(Crew Transportation and Aircraft Cleaning) P.O. Box 190735 Anchorage, AK 99519-0735 (907) 272-2211

BAC Transportation, LLC

(Crew Transportation) 660 W. 54th Avenue Anchorage, AK 99518 (907) 222-2600

Integrated Deicing Services, LLC

(De-icing Only) 6201 Boeing Avenue Anchorage, AK 99502 (907) 245-0526

Delta Global Services, Inc.

(Aircraft Cleaning Only) 5000 West Int'l Airport Road, Rm C1754 Anchorage, AK 99502-1093 (907) 344-6450

Elite Line Services

(Corporate Aircraft Only) 4750 Old International Airport Road Anchorage, AK 99502 (907) 266-7260 (972) 389-6200

Ross Aviation

6160 Carl Brady Drive Anchorage, AK 99502 (907) 550-8500

FEAM Ground Services

6300 Boeing Avenue, Suite 900 Anchorage, AK 99502 (907) 677-7770 / (907) 529-7984

Flight Services & Systems, Inc.

(Aircraft Security Only)

5000 West Int'l Airport Road, Room C3330 Anchorage, AK 99502 (907) 245-1677

Olympic Security Services, Inc.

(Aircraft Security Only) 2632 Brookstone Loop Anchorage, AK 99515 (907) 242-1216 (206) 575-8531

Pegasus Aircraft Maintenance, LLC

3901 Old International Airport Road Anchorage, AK 99502 (907) 301-2712

PrimeFlight Aviation Services

6200 Boeing Avenue, Ste. 100 Anchorage, AK 99502 (907) 202-0814 (907) 744-4825

Quantem Aviation Services, LLC

4370 Old International Airport Road Anchorage, AK 99502 (907) 266-5656

Great Circle Flight Services

(Corporate Aircraft Only) 6121 S. Airpark Place, #2 Anchorage, AK 99502 (907) 245-1232

Signature Flight Support Corp.

(Corporate Aircraft Only) 6231 S. Airpark Place Anchorage, AK 99502 (907) 243-7627

Swissport USA, Inc.

PO Box 190408 Anchorage, AK 99519-0408 (907) 243-3310

Triad International Maintenance Corporation (TIMCO)

623 Radar Road Greensboro, NC 27410 (973) 634-4190



FUEL SUPPLIERS

Anchorage Fueling and Service Co.

PO Box 190246 Anchorage, AK 99519-0246 (907) 243-4322

Epic Aviation, Inc.

PO Box 12249 Salem, OR 97309-0249 (866) 501-3742

Ross Aviation

6160 Carl Brady Drive Anchorage, AK 99502 (907) 550-8500

Inlet Petroleum Company

(Deliver to airline storage tanks only) 459 West Bluff Drive Anchorage, AK 99501 (907) 274-3835

International Aviation Service, Inc.

4200 West 50th Avenue Anchorage, AK 99502 (907) 243-1515

Petro Star, Inc.

PO Box 240108 Anchorage, AK 99524 (907) 267-6142

Great Circle Flight Services

6121 South Airpark Place, #2 Anchorage, AK 99502 (907) 440-0769

Signature Flight Support Corp.

6231 S. Airpark Place Anchorage, AK 99502 (907) 243-7627



AIRCRAFT MAINTENANCE PROVIDERS

FEAM Aircraft Maintenance

6300 Boeing Avenue, Suite 900 Anchorage, AK 99502 (907) 677-7770 / (907) 529-7984

Ross Aviation

6160 Carl Brady Drive Anchorage, AK 99502 (907) 550-8500

Pegasus Aircraft Maintenance

3901 Old International Airport Road Anchorage, AK 99502 (907) 301-2712

Swissport USA, Inc.

PO Box 190408 Anchorage, AK 99519-0408 (907) 243-331

Triad International Maintenance Corporation (TIMCO)

623 Radar road Greensboro, NC 27410 (336) 668-4410



AIR FREIGHT FORWARDERS

Airland Transport

11100 Calaska Circle Anchorage, AK 99515 (907) 248-0362

Alaska Air Forwarders

4000 W. 50th Avenue, Suite 6 Anchorage, AK 99502 (907) 248-4697

Alaska Central Express

5901 Lockheed Drive Anchorage, AK 99502 (907) 334-5115

Alaska Luggage and Seafood

9138 Arlon Street, Suite A3-800 Anchorage, AK 99507 (907) 644-8256

American Fast Freight, Inc.

5025 Van Buren Anchorage, AK 99517 (907) 248-5548

DHL Global Forwarding

2000 W. International Airport Road, Suite D6 Anchorage, AK 99502 (907) 243-4301

Everts Air Cargo

6111 Lockheed Avenue Anchorage, AK 99502 (907) 243-0009

International Freight Terminal

4000 W. Dimond Blvd., Suite 240 Anchorage, AK 99502 (907) 564-2424

Lynden International

6441 S. Airpark Place Anchorage, AK 99502 (907) 243-6150

Movers Inc.

(Seafood Only) 6441 S. Airpark Place Anchorage, AK 99502 (907) 243-4305

Nippon Express

2000 W. International Airport Road Anchorage, AK 99502 (907) 243-7891

Northern Air Cargo

3900 Old International Airport Road Anchorage, AK 99502 (907) 243-3331

Pilot Freight Services

6300 Boeing Avenue Anchorage, AK 99502 (907) 406-0005 Cell (907) 351-2328

Polar Air Cargo

2000 Westchester Avenue Purchase, NY 10577 (914) 701-8000

Southern Air

6300 Boeing Avenue, Suite 350 Anchorage, AK 99502 (907) 245-1189



FACILITIES

Alaska CargoPort, LLC

(Full Service Heavy Cargo Ramp/ Transload Operations) 6200 Boeing Avenue, Suite 200 Anchorage, AK 99502 (907) 243-0390

Ross Aviation, LLC

(Full Service FBO – Design Group III or smaller) 6160 Carl Brady Drive, Hangar 1 Anchorage, AK 99502 (907) 550-8500

Great Circle Flight Services

(Full Service FBO – Design Group III or smaller) 6121 S. Airpark Place, #2 Anchorage, AK 99502 (907) 245-1232

Signature Flight Support Corporation 3600 Int'l Airport Road

(Full Service FBO – Design Group III or smaller) 6231 S. Airpark Place Anchorage, AK 99502 (907) 243-4328



CATERING COMPANIES



LSG SkyChefs (Cargo and Passenger) Dave Sandell General Manager 4370 Old International Airport Road Anchorage, AK 99502 (907) 248-2424

Airline Support (Cargo and Passenger) Voytek Bogdziweiez Contract Manager PO Box 190735 Anchorage, AK 99519-0735 (907) 272-2211



GOVERNMENT AGENCIES

Federal Aviation Administration

Administrator, Alaska Region Community Relations 222 West 7th, #14 Anchorage, AK 99513-7587 (907) 271-5645

Transportation Security Administration

Federal Security Director 4000 West 50th, Suite 300 Anchorage, AK 99502 (907) 271-2905

U.S. Customs and Border Protection

Area Port Director Inspection Section (downstairs) Cargo/Marine Section (upstairs) 605 West 4th #205 Anchorage, AK 99501 (907) 271-2675 Chief North Terminal, Room NA207 4600 Postmark Drive Anchorage, AK 99502 (907) 271-6309 ext. 205

U.S. Department of Agriculture

North Terminal, Room NA207 4600 Postmark Drive Anchorage, AK 99502 (907) 271-6309 ext. 350

U.S. Department of Fish & Wildlife

North Terminal, Room NB207 4600 Postmark Drive Anchorage, AK 99502 (907) 271-6198

U.S. Department of Health & Human Services, Center for Disease Control

Anchorage Quarantine Station North Terminal, Room NA212 4600 Postmark Drive Anchorage, AK 99502 (907) 271-6301

FAIRBANKS INTERNATIONAL AIRPORT





NEW AIRLINE TENANT REQUIREMENTS

All prospective air carriers seeking to commence scheduled service at Fairbanks International Airport (FAI) must initiate the following actions before starting operations:

- > Domestic and International Airline representatives must submit the following forms:
 - A completed Operating Agreement and Terminal Lease Application with applicable documentation. A copy is included as Appendix I.
 - Certificate of Insurance.
- Airlines that wish to lease/use ticket counters and lease terminal or other airline support space will need to include the specific requirements on the above application.
- ➤ The Airport has created a Competitive Access Team to assist carriers with requests for new or expanded services by facilitating access to gates and other airport facilities. The Team consists of the Airport Manager, Division Operations Manager, Airport Leasing Specialist II, and Chief of Leasing. They may be contacted at:

Angie Spear, M Airport Manager (907) 474-2529 angie.spear@alaska.gov

Christel Burgess Chief of Leasing (907) 474-2549 christel.burgess@alaska.gov Teresa L. Harvey Division Operations Manager (907) 474-2521 theresa.harvey@alaska.gov

Annette Cole Airport Leasing Specialist (907) 474-2526 annette.cole@alaska.gov

- Monthly Certified Activity Reports: Each airline serving Fairbanks is required to provide specific information regarding their operations at FAI each month. This information is submitted electronically on a Certified Activity Report form. The airline's station manager or ground handler usually prepares these forms for submittal to Airport Accounting. A copy of the Certified Activity Report is included as Appendix III.
- A permit must be obtained from the Customs and Border Protection when operating international flights.

The contact information is as follows: Customs and Border Protection

6450 Airport Way, Suite 13 Fairbanks, AK 99709

Phone: (907) 474-0307, FAX: (907) 474-3035



INFORMATION GUIDE FOR INTERNATIONAL OPERATIONS

OVERVIEW

Fairbanks International Airport provides six processing stations for Federal Inspection Services (FIS) by U. S. Customs and Border Protection at the main Terminal. All passengers, baggage and aircraft must be inspected/cleared at their first U.S. port.

The Terminal currently has two international gates that are designated for common use in an international configuration only. The Terminal is a 24-hour facility for processing both passengers and cargo.

VACANT

Epifano Rosado

Acting Port Director
Fairbanks Port of Entry
U.S. Customs & Border Protection
Office: 907-474-1025

Fax: 907-474-3035

Email: epifano.rosado@cbp.dhs.gov

CONCESSIONS AND SERVICES

The Terminal has vending machines available for snacks and cold beverages to serve International Passengers.



AIRPORT IDENTIFICATION BADGES AND VEHICLE PERMITS

Fairbanks International Airport (FAI) is required through 49 CFR 1542, one of the Transportation Security Administration (TSA) regulations governing airport operations, to issue identification badges and vehicle permits. All badges and vehicle permits are issued by the Airport Badge Office. TSA requirements are specific and all directions should be followed to ensure a smooth badging process.

All badging, vehicle permitting or related inquiries should be directed to the Airport Badge Office.

General Badge Office Information:

Location: 5195 Brumbaugh Blvd

Airport Response Center

Hours: Monday through Friday 8:00 am to 5:00 pm

closed State and Federal Holidays

Phone: (907) 474-2532 Fax: (907) 474-2512

Email: dot.fai.badgeoffice@alaska.gov

Contacts:

Matthew McClurg Vacant

Chief of Airport Operations Phone: Airport Badging

(907) 474-2550 Phone: (907) 474-2532 Fax: (907) 474-2512 Fax: (907) 474-2512

Email: matthew.mcclurg@alaska.gov
Email: dot.fai.badgeoffice@alaska.gov

To report a lost or stolen badge or for employee termination notification after hours, call Airport Dispatch at (907) 474-2530.



AIRSIDE OPERATING INFORMATION

Airside areas at Fairbanks International Airport (FAI) are managed by Airport Operations. Ground vehicle access to aircraft parking and servicing areas requires an airport ID badge, driver training and driving endorsement. Additionally, ground vehicle access to FAI runways and taxiways requires an escort from Airport Operations. Aircraft follow-me service is available upon request by contacting Airport Operations (through Airport Dispatch) at (907) 451-2300.

Airport Operations inspects the airfield regularly to ensure compliance with FAA airport regulations and publishes Airport Operational Orders for airport users. These Operational Orders, which contain information on procedures for aircraft de-icing, tour bus and taxi operations, aircraft engine run up areas, hazardous cargo loading, noise abatement and more are available through our office or by downloading at http://www.dot.state.ak.us/faiiap/op orders.shtml.

Airport Operations is responsible for wildlife mitigation, airfield surface assessment and reporting. Aircraft operational areas are continuously monitored during changing winter weather conditions and maintained in accordance with FAI's FAA approved airport snow and ice control plan and disseminated to users via NOTAM.

Biannually, Airport Operations works with airport users to create and publish a terminal gate use schedule based upon scheduled traffic. Unscheduled flights must be coordinated through Airport Operations to ensure availability of airport administered gate or remote parking positions.

Fairbanks International Airport is certified to remain operational in low visibility weather conditions. An FAA approved low visibility (SMGCS) plan allows arrivals and departures for qualified aircrews in weather conditions as low as CAT IIII. If planning to operate ground vehicles or aircraft in low visibility conditions at FAI, adherence to the terms of the FAI SMGCS plan is required.

For more information on any airfield concern or issue, or to obtain copies of any airport administered plan, contact Airport Operations at (907) 451-2300. For immediate airfield issues, contact the Operations Officer on duty through Airport Dispatch at (907)474-2530.

FAI utilizes Passur's OpsNet Communicator to share internal information on FAI field / terminal conditions, weather, NOTAM's, snow / low visibilty plans and 24/7 contact information. To obtain access to this web-based system, contact the Chief of Operations at matthew.mcclurg@alaska.gov or 907-474-2550



GROUND HANDLERS (Full Service and Specialized Services)

Omni Logistics, Inc.

Attn: Dennis Michel II 6302 Old Airport Way Fairbanks, AK 99709 (907) 474-9494 ops@omnifai.com

Northern Air Cargo, Inc.

Attn: Bill Lavery, General Manager 5385 Airport Industrial Road Fairbanks, AK 99709 (907) 474-9606 WLavery@nac.aero

Delta Global Services

Attn: Nikar Murad 6450 Airport Way, Suite 17 Fairbanks, AK 99709 (907) 474-3064 nikar.murad@delta.com



FUEL SUPPLIERS

Alaska Aerofuel, Inc.

Attn: Tim Hill PO Box 60669

Fairbanks, AK 99706 Phone: (907) 474-0062 FAX: (907) 474-0085

Email: tim.hill@alaskaaerofuel.com

CPD ALASKA LLC Crowley Petroleum Distribution

Attn: Mike Harrod 201 Arctic Slope Ave. Anchorage, AK 99518 Phone: (907) 328-4500 FAX: (907) 456-1659

Email: mike.harrod@crowley.com

Everts Air Fuel, Inc.

Attn: Aaron Ham PO Box 60908

Fairbanks, AK 99706 Phone: (907) 450-2305 FAX: (907) 450-2326

Email: aham@evertsair.com



AIRCRAFT MAINTENANCE PROVIDERS





CATERING COMPANIES





GOVERNMENT AGENCIES

Federal Aviation Administration

Air Traffic Control Tower (ATCT) Attn: Joshua Coleman, Manager

3800 University Avenue South Fairbanks,

AK 99709

Phone: (907) 474-0050 FAX: (907) 479-4650

Email: joshua.g.coleman@faa.gov

Transportation Security Administration

Attn: Dawn Baptist

Assistant Federal Security Director 5904 Old Airport

Way, Suite 2B Fairbanks, AK 99709

Phone: (907) 452-9418 FAX: (907) 458-2070

Email: dawn.baptist@tsa.dhs.gov

U.S. Customs and Border Protection

Attn: Epifano Rosado, Acting Port Director

6450 Airport Way, Suite 13 Fairbanks, AK 99709

Phone: (907) 474-0307 FAX: (907) 474-3035

Email: epifano.rosado@cbp.dhs.gov

APPENDIX I NEW AIRLINE CHECKLIST

NEW AIRLINE CHECKLIST

(This checklist has been included as an organizational tool and is not required to be submitted with your application.)

	Domestic Carrier	International Carrier
Fuel Agreements		
Catering Agreements		
Ground Handler		
Cargo Handler		
Submit Public Phone Number		
Certified Activity Report		
Arrange for PFC Payment		
Employees' Security Badges		
Airport Signage		
Employee Parking		
Space Requests		
Gate		
Ticketing		
Office		
Lounge		
Cargo		
Insurance Certificate		
FIS Contact		
US Customs Permit		

APPENDIX II

ALASKA INTERNATIONAL AIRPORT SYSTEM AIRLINE AGREEMENT AND TERMINAL LEASE APPLICATION

ALASKA INTERNATIONAL AIRPORT SYSTEM Department of Transportation & Public Facilities Leasing & Property Management

Ted Stevens Anchorage International Airport PO Box 196960, Anchorage AK 99519-6960 Phone: 907-266-2420 ◆ Fax: 907-266-2458

Fairbanks International Airport 6450 Airport Way, Suite 1, Fairbanks, Alaska 99709
Phone: 907-474-2500 ◆ Fax: 907-474-2513

INSTRUCTIONS AND INFORMATION FOR AIRLINE AGREEMENT AND TERMINAL LEASE APPLICATION

All lease and permit applications must be accompanied by a \$25.00 non-refundable application service fee. The application fee is waived for any government agency for an activity directly related to the operation of an aircraft (17 AAC 42.130(a)(2)) and for air carrier agreements. Checks should be made payable to "State of Alaska."

The State reserves the right to return incomplete applications or request additional information. Applicants are encouraged to review 17 AAC 42 for help in understanding the regulations that govern the Airport's lease application review process, any subsequent agreement, and how to conduct business at the Airport.

Application expires one year after date of applicant signature, subject to 17 AAC 42.010 or expiration of public notice, subject to 17 AAC 42.215 (k).

The current rental rate for terminal space is available at http://www.dot.state.ak.us/anc/business/leasing/index.shtml under Airline & Terminal Leases, Signatory & Non-Signatory CAR Rates.

Please complete the application according to the following instructions:

- 1. <u>Name to Appear on Lease/Permit</u>: For commercial applicants, the name in Item 1 must match the business license, corporation, or other certificate name.
- 2. <u>Lease/Permit Contact Name</u>: Person with Signature Authority to sign the Lease/Permit and related documents
- 3. Name of Contact Person: Name of local contact person, if other than applicant.
- 4. Billing Contact Information: Contact information for account invoicing.
- 5. <u>Business Information</u>: Check only one box and attach copies of your Alaska business license, corporate or LLC certificate, Articles of Organization or Incorporation (with latest meeting minutes showing officers, current signatory authority), and/or partnership agreement (can be for private or commercial and must show who has signatory authority for the partnership). Businesses need to be registered with the State of Alaska in order to enter into a lease or permit, international carrier excepted.
- 6. <u>Description of Property and Term Requested</u>: Indicate the room number(s) of the space you are interested in (attach drawing if possible) and desired contract term (length in years, months, or days).
- 7. <u>Existing Lessee Information</u>: Check "yes" only if you are the current lessee of the space being requested and fill in the current ADA number and expiration date.
- 8. <u>Competing Application</u>: If this application is being filed in response to a public notice, mark yes and fill in the ADA number and premises description from the notice.
- 9. Type of Agreement Desired: Check the box next to the desired agreement type, if known.
- 10. Requested Use(s) of the Property: List all intended uses.
- 11. Regularly Scheduled Airline: Indicate yes or no. If yes, attach a copy of your flight schedule.
- 12. <u>Aircraft and Commercial Aviation Information</u>: Enter the type and number of aircraft which will be operated at the Airport in conjunction with this agreement, if any.
- 13. <u>Name and Signature</u>: Sign your application and print your name, company name, title and the date.

- 14. <u>Application Checklist</u>: Check attachments to be sure all required items are submitted. Name listed in item 1 must match the entity name on the Alaska Business License, International carrier excepted.
 - a. \$25.00 non-refundable application fee, as applicable. Checks should be made payable to "State of Alaska". Applications submitted without a filing fee may not be processed.
 - b. Sign and date the application.
 - c. Attached required drawings and documents.
 - d. Alaska Business License or other requested business documentation, as applicable.

INSURANCE: In most cases, the lessee is required to carry adequate insurance to protect both the lessee and the State against comprehensive public liability and property damage. The terms and limits of the insurance requirements will be based on the risks relative to the lessee's operations. This may include:

- Minimum coverage limits of \$1 million per occurrence or such higher limits as the State reasonably finds necessary to
 provide adequate and appropriate coverage for the risks posed by the applicant's use of the Premises and activities at
 the Airport; or
- Airlines: Airline/Aircraft/Airport Public Liability Insurance or Equivalent Insurance at \$150,000 per seat (Gate Use/Commuter Airlines); and \$750,000 per seat for aircraft with a designed maximum seating capacity of up to and including 99 seats and \$1 million per seat for aircraft with a designed maximum seating capacity of 100 seats or more (Operating Agreements and Operating Permits); and
- Comprehensive Automobile Liability insurance with coverage of not less than \$1,000,000 combined single limit per occurrence and aggregate per year and \$100,000 per person bodily injury sub-limits; and
- Worker's Compensation insurance coverage for all employees engaged in work, as required under AS 23.30; and
- State of Alaska named as Additional Assured; and
- Waiver of Subrogation endorsement with respect to Worker's Compensation and Automobile Liability insurance; and
- ♦ 30-day notice of cancellation.

(It is suggested that the applicant investigate the cost of such coverage prior to making application for lease.)





Ted Stevens Anchorage International Airport PO Box 196960, Anchorage AK 99519-6960 Phone: 907-266-2420 ◆ Fax: 907-266-2458

Fairbanks International Airport
6450 Airport Way, Suite 1, Fairbanks, Alaska 99709
Phone: 907-474-2500 ◆ Fax: 907-474-2513

AIRLINE AGREEMENT AND TERMINAL LEASE APPLICATION

Name to Appear on Lease/Permit (Must match name on	4. Billing Contact Information:
Alaska Business License):	Name:
Name:	Address:
Lease/Permit Contact Name (Person with Signature	Addiess.
Authority):	
Name:	
Address:	Phone: ()
	FAX: <u>()</u>
	e-mail:
Phone: ()	
FAX: ()	
e-mail:	
3. Name of Local Contact Person:	5. If Applicant is a business, indicate which type below and
Name:	provide documentation as required in the instructions.
Phone: ()	☐ Individual ☐ Partnership
FAX: ()	Corporation Limited Liability Company (LLC) Government Other
e-mail:	Government Other
	Are you registered to do business in the State of Alaska? ☐ Yes ☐ No
6. Description of Area Requested (if no room number exists, attac	h drawing showing proposed location and dimensions):
_	
Term Requested:	Starting Date:
7. Is this an application for renewal of an existing contract?	☐ Yes ☐ No
If yes, provide the following: Lease/Permit No.: ADA	_Expiration date:
8. Is this intended as a competing application in response to a cur	rent public notice? Yes No
If yes, provide the following: Lease/Permit No.: ADA	Property Description:
9. Type of agreement desired (check all that apply):	
	al Lease
Operating Permit Gate Use Agreement Termin	al Use Permit
Common Use Passenger Processing (requires use of Airport e	quipment at Airport Administered Gates)
Other:	

10. List all activities	or business functions prop	osed (attach additi	ional pages	as needed):	
·					
11. Regularly sched	uled airline?	□ No (I	f yes, attach	copy of flight schedule)	
12. List the number, airport.	type, configuration, numbe	er of seats, and CM	GTW of airci	raft which the applicant ir	itends to operate at the
Number	Туре	Configuration		No. of Seats	CMGTW
	1	<u> </u>	14. BEFC	DRE SUBMITTING YOUR A	APPLICATION, HAVE YOU:
13. Signature:			Enc	losed the nonrefundable	\$25.00 application fee?
				npleted and signed the ap	<u> </u>
				ched required drawings a	
					cense or other requested
Date:			busi	iness documentation?	
	LINISICNED OD INICO	MDI ETE ADDI	ICATIONS	WILL NOT DE DDOC	ESSED
	UNSIGNED OK INCC	JIVIPLE I E APPLI	ICATIONS	WILL NOT BE PROC	ESSED

APPENDIX III AIRLINE ACCESS COMPLAINT PROCEDURES AND FORM

AIRLINE ACCESS COMPLAINT PROCEDURES

The Ted Stevens Anchorage International Airport and Fairbanks International Airport have committed to accommodate any carrier seeking to initiate or expand service in Anchorage or Fairbanks. In the event a carrier feels that their facility requirements are not met, there is both an informal and formal process for resolution of any complaints.

INFORMAL PROCESS: If the complainant does not receive cooperation and accommodation from an existing carrier, an informal complaint may be either written or verbally directed to the applicable Leasing Office, Airport Competitive Access Team, or Airport Manager or his staff. The Airport Competitive Access Team will attempt to mediate the matter in order to avoid having to exercise more divisive authority.

FORMAL PROCESS: If the dispute is not resolved satisfactorily with the complainant, a formal written complaint should be filed. A copy of the form is included below. Airlines have a right under 17 AAC 42.910 to protest Airport decisions. To protest a decision, the affected Airline must submit to the applicable Airport a descriptive written protest within 21 calendar days after being informed of the decision. The Airport Manager must then deliver a written decision on the protest within 15 calendar days from receiving the protest.

An aggrieved Airline has the right under 17 AAC 42.920 to appeal the Airport Manager's protest decision. To appeal a protest decision, the affected Airline must submit to the Commissioner of the State of Alaska Department of Transportation & Public Facilities (the Commissioner) a written appeal within 21 calendar days after being informed of the decision on the protest. The Commissioner then appoints a review officer who may either hold a hearing or, if no hearing has been requested or there are no material facts in dispute, consider the appeal without a hearing. The review officer submits a written recommendation to the Commissioner who accepts the review officer's recommendation, remands the recommendation back to the review officer with instructions or issues a written decision based on the appeal record. A copy of the Commissioner's decision is sent to the appellant airline.

The Commissioner's decision on an appeal is the final administrative decision of the Department of Transportation and Public Facilities. Further appeals would be made to the Alaska Superior Court under the Alaska Rules of Appellate Procedure.

ALASKA INTERNATIONAL AIRPORT SYSTEM AIRLINE ACCESS COMPLAINT FORM

DATE:	
TO:	Airport Manager Ted Stevens Anchorage International Airport P.O. Box 196960 Anchorage, AK 99519-6960
	Airport Manager Fairbanks International Airport 6450 Airport Way, Suite 1 Fairbanks, Alaska 99709
FROM:	
access to written co	ve airline is filing a formal complaint after having been denied reasonable of facilities at Ted Stevens Anchorage International Airport. Airline may provide comments below or attach a document containing the details of denied access.
Signed:	
Contact I	nformation:

APPENDIX IV SAMPLE CERTIFIED ACTIVITY REPORT FORM

ALASKA INTERNATIONAL AIRPORT SYSTEM STATE OF ALASKA DEPARTMENT OF TRANSPORTATION AND PUBLIC FACILITIES

Certified A	Activity Re	port For Th	e Month End	ing:			Signatory Carrier	r: 🗆
	P.O. BOX	AGE INTER	NATIONAL AI	tivity at: heck one)	Date (mm/	FAIRBANN 6450 AIRP	(S INTERNATIONAL A ORT WAY, SUITE 1 (S, AK 99709	URPORT
Company: Billing Address:					Summary:	Landing Fe Parkings: Additional		Total
							Total Due	
ACTIVITY SEE INSTI	REPORT (CAR) MUST ON REVER	RSE SUBMITT	ED FOR	EACH CA	RRIER GR	RS, A SEPARATE CE OUND-HANDLED. CT TO THE BEST OF M	
THEREDI	THEREDI	Date:	BY		VIS INOL	AND CORRE	PER ATTACHED FAX	
			Phone:				Fax:	
10TH OF	THE MONT	TH FOR THI	ON ALL DELI	MONTH	S ACTIVITACCOUNT	TIES. NTS.	NTING OFFICE BY TO	ΗE

REVISED RATES EFFECTIVE JULY 2010

SEE INSTRUCTIONS SHEET FOR ADDITIONAL INFORMATION

MUST FILE SEPARATE MONTHLY CERTIFIED ACTIVITY REPORTS FOR EACH TYPE OF SERVICE.

ALASKA INTERNATIONAL AIRPORT SYSTEM

Ted Stevens Anchorage International Airport Fairbanks International Airport

Co	m	pa	n	٧	:

CERTIFIED ACTIVITY REPORT FOR THE MONTH ENDING:

Landing Fee Information

					L	ANDING FEE IN	FORMATION
gs.	Al	RCRAFT INFORMA	ATION		Signatory		
la AIRCRAFT	1b	2 JET (J) or	3 CARGO (C)	4 CMGTW	5 LANDING FE	6 NO. OF	7 LANDING
DESCRIPTION	MODEL	NON-JET(N)	or PAX (P)			LANDINGS	FEES DUE
				-			
		4		1			
_				-			
		_		+			
				1			

Total Landing Fees

(includes additional landings)

AIRCRAFT PARKING FEE INFORMATION

8) PARKING 9) NO. OF 10) PARKING FEES **PARKINGS** DUE FEE \$154.53 \$309.06

Wide Body over 4hrs (not to exceed 24 hrs.) Narrow Body up to 4 hrs. \$77.29 Narrow Body over 4hrs. \$154.53 (not to exceed 24 hrs.)

Total Parking Fees **TOTAL PARKING FEES**

FIA

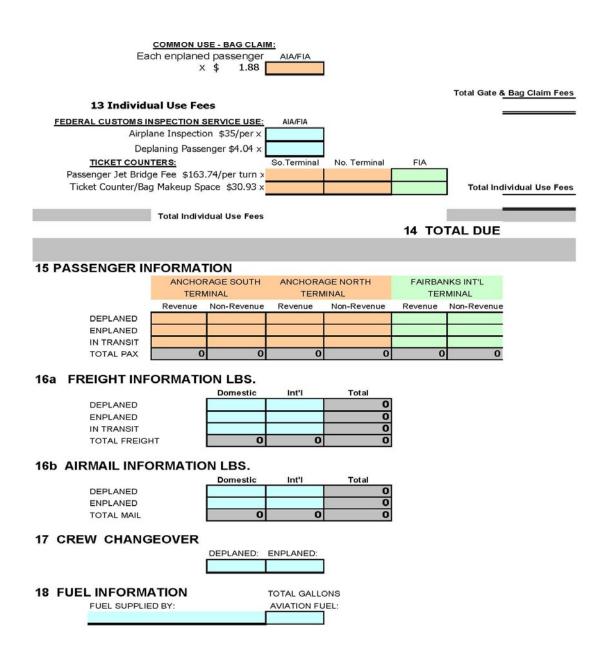
ADDITIONAL AIRPORT CHARGES

Wide Body up to 4 hrs.

11 ANCHORAGE: 12 FAIRBANKS:

Commuter \$161.9 x

AIRPORT ADMINISTERED FEES Gate Fee (Per Turn) Gate Fee (Per Turn) So. Terminal No. Terminal Wide Body \$728.54 x Narrow Body \$404.74 x Regional \$283.32 x



The Certified Activity Report may change from time to time, for the most up-to-date Certified Activity Report please visit our website at: http://dot.alaska.gov/aias/rates fees.shtml#car and click on the form.